Avaya develops its Corporate Responsibility initiatives in line with the UN Sustainable Development Goals (SDGs) to achieve a better and more sustainable future for all. Avaya's efforts are focused around supporting the following three SDGs:

Since 2015, Avaya has partnered with the non-profit organization, Save the Children, to support children's education in some of the most desperately needed parts of the world. In 2019, we raised $55,000 for Save the Children during the Avaya Month of Giving to build two classrooms for a girl's school in Afghanistan and create book banks in four communities in Mozambique. Avaya also has a CSR program in India and partners with non-governmental agencies to provide enhanced education to children in government schools.

Avaya is committed to continually reducing the environmental impacts of our products and hold an ISO 14001 certification for our Design for Environment (DfE) program. Energy efficiency is one of the core focuses of the DfE program and our J129, J139, and J179 VoIP phones are ENERGY STAR® certified products. Additionally, Avaya is exploring ways to reduce single-use plastic packaging within our operations and supply chain.

Since 2010, Avaya has tracked and reported its carbon emissions annually to CDP. In 2015, we set a science-based target, based on the World Wildlife Fund and CDP's 3% Solution, to reduce Scope 1 and Scope 2 emissions by 15% cumulatively by 2020. We have exceeded this goal, actually achieving a total reduction of 54% from 2014 to 2019. In addition, Avaya is a member of We Are Still In, the largest climate action coalition in the U.S.