

Digital payments? Sycurio does that.



Switch **On** payments
in every channel with Sycurio.Digital

Your customers want to make fast, seamless payment transactions in their preferred channels. Sycurio.Digital meets your customers where they are and delivers quick, convenient, and flexible digital payments through webchat, mobile applications, SMS, QR codes, and other digital channels – offering your customers omnichannel payment options for easy and secure transactions.

The total transaction value in the digital payments market is projected to grow to nearly **\$17 trillion USD by 2028**

\$17 trillion
by 2028

Companies with omnichannel customer engagement strategies **retain 89% of their customers**

89%

Companies with strong omnichannel customer engagement experience a **9.5% increase in annual revenue**

9.5%

Give your customers the power of choice with omnichannel digital payments

Reach every customer, everywhere. Switch on the convenience of digital payments with Sycurio.Digital.

- **Ultra-flexible payment links for all your digital channels:** Create seamless payment experiences for your customers in the digital channels they prefer, including payments in agent and AI-enhanced chat, social messaging, SMS, email, QR codes, native apps, face to face and more
- **Track payments in real time:** Enable your agents to follow every step of the payment process and deliver superior CX in every channel with trackable payment links
- **Instant payment confirmation:** With status updates in real time, customers can receive immediate payment notifications or receipts through multiple channels
- **Multi-device accessibility:** Empower your customers to make payments from various devices – whether they're on desktop or mobile, customers can conveniently complete their transactions at home, work, or on the go
- **Offer alternative payment methods:** Give your customers more choice and flexibility with how they pay – digital payment wallets (Apple Pay, Google Pay, PayPal), instant bank-to-bank transfers, and tokenization services
- **Faster payments, happier customers:** Deliver brilliantly consistent CX, and increase your conversion rates directly in any engagement with no need to divert customers to alternative payment methods



AVAYA

Follow Sycurio

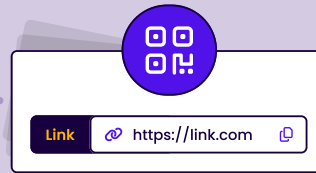


Sycurio.

4 simple steps to use Sycurio.Digital

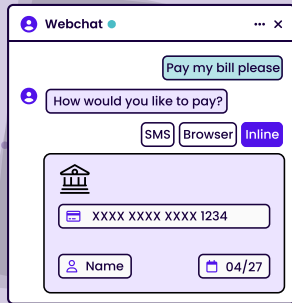
1

Create payment links via our robust API or by using our plug-and-play UI that can be deployed within hours



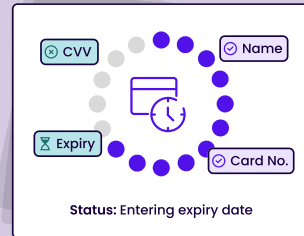
2

Automate, embed, or paste the link into your messaging streams, apps, or other preferred channels. Sycurio.Digital links can be used in multiple channels simultaneously: webchat, SMS, email, and more – all at once



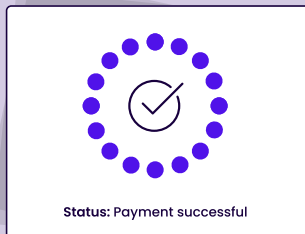
3

The customer follows the link to your Sycurio payment capture page and makes their payment using a card, digital payment wallet, or instant bank transfer. You have live visibility throughout every stage of each transaction.



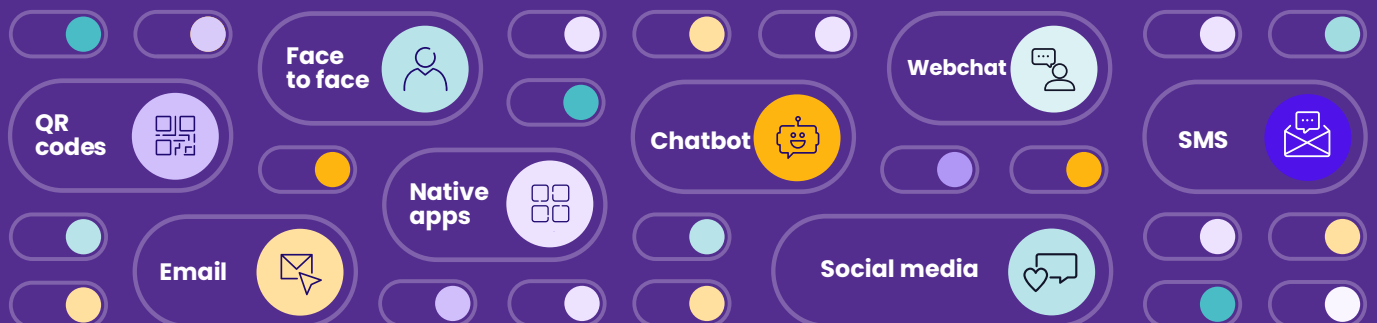
4

We confirm the transaction has been completed and send the confirmations. Easy, fast, and flexible



Frictionless payments for every channel.

Sycurio.Digital is built to integrate everywhere you and your customers want to engage.
Choice: The Sycurio.Digital difference.



Switch on Sycurio.Digital for all your digital payments in just hours.



Enable payments through any digital channel that can handle and process a URL. You can even convert it to a QR code to include on letters and invoices.



Integrate into your existing platforms: CX software, CRM, CCaaS platform, application or web-service, including integration with AI platforms, and more



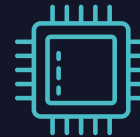
Build custom payment links using Sycurio's powerful, flexible, and well-documented API, or choose our out-of-the-box UI... ready to deploy in just hours



Deliver consistently strong CX, and increase your conversion rates directly in any engagement by removing the need to divert customers to alternative payment methods and channels



Supports digital payment wallets (Apple Pay, Google Pay, PayPal) instant bank-to-bank transfers, and tokenization services



Configure custom payment flows for each channel:

- define minimum and maximum amounts
- create passwords
- limit attempts or retries to complete
- restrict geolocation and IP range
- set how long a link stays viable... and more



Track live updates of every stage in the transaction and monitor the complete journey of each link



Supported by multiple payment service providers and transaction types:

- process payments
- complete tokenization to store cards for future payments
- provide refunds... and more



Prevent unwanted card types and dynamic surcharging with multi-card and scheme support

Digital payments in every channel. Switch on Sycurio.Digital

Get in touch today to learn more about harnessing the power of digital payments and how you can take secure payments in your chat channels.

