

QUICK GUIDE

J189

DESKTOP PHONE



AVAYA

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Description

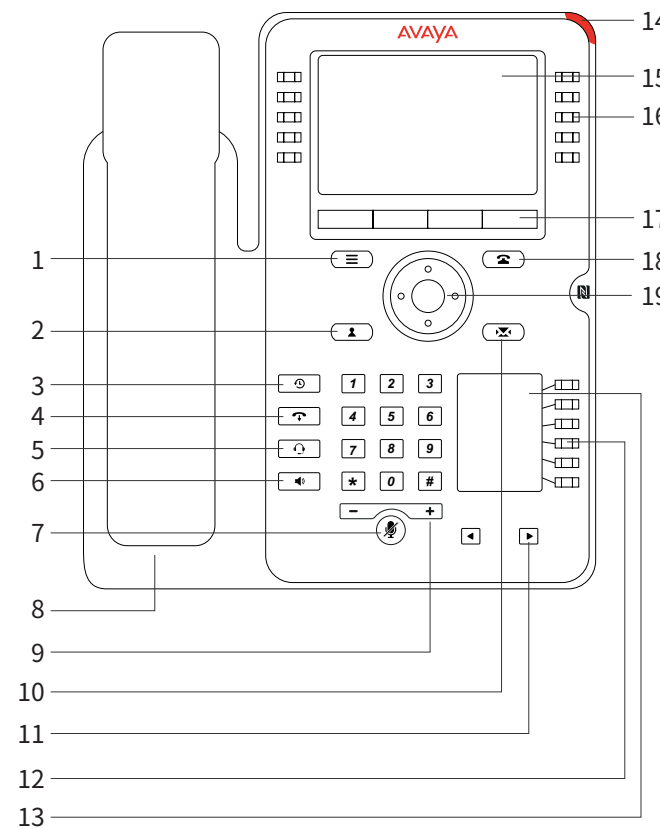
The Avaya IP Phone J189 features two color display screens, four softkeys, 16 Feature keys, high definition audio quality, integrated Gigabit Ethernet interface, headset support and up to two J100 Expansion Modules, and optional Wi-Fi® / Bluetooth®. In addition, the secondary screen also acts as the first expansion module. The J189 IP Phone integrates with your network to deliver sophisticated voice communications from headquarters, remote locations, or home offices.

We hope you like it!

Buttons/Keys

Front

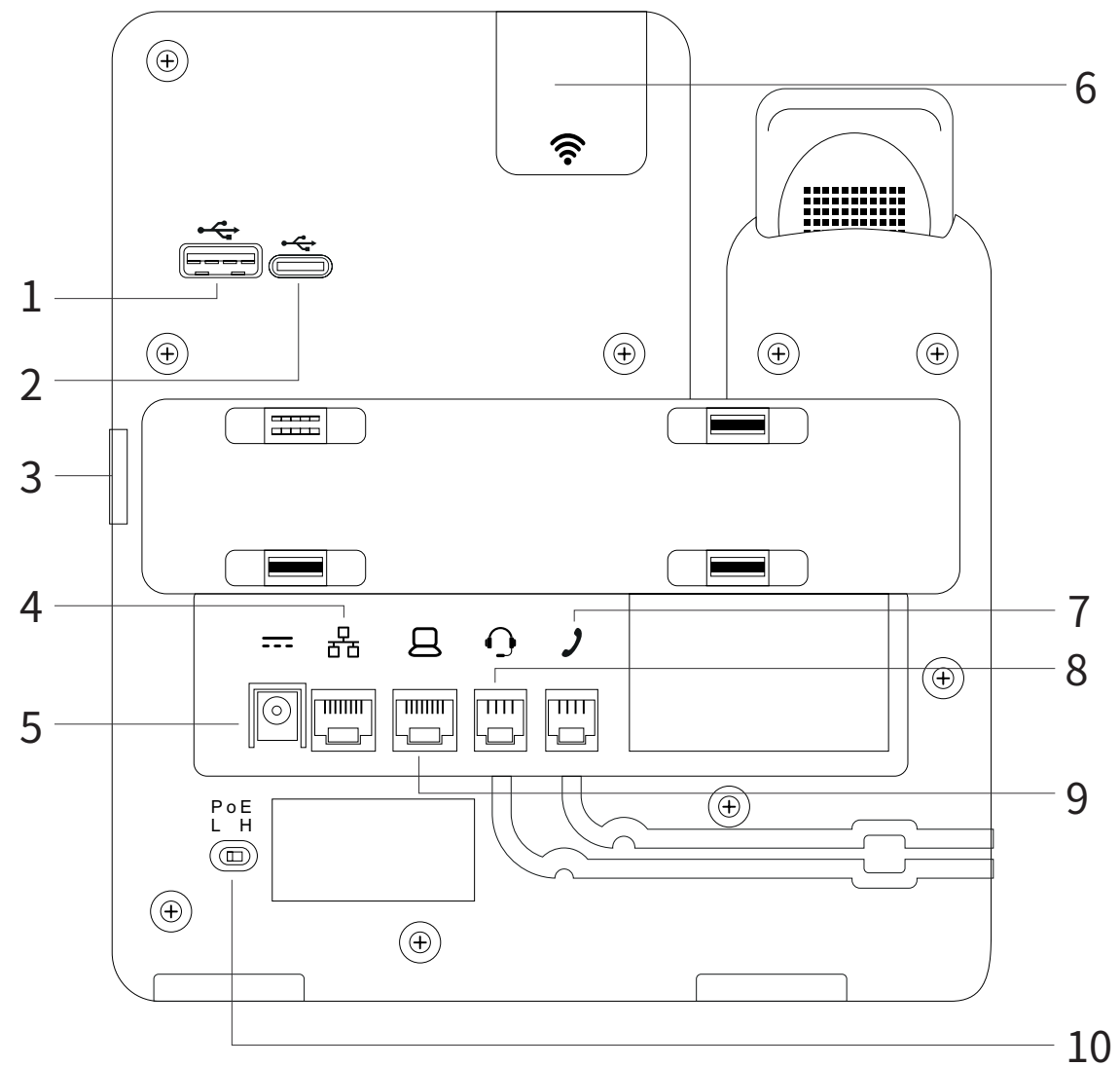
1. **Main menu**—Displays the list of options, such as Features, Applications, Settings, Network information, Administration, and About.
2. **Contacts**—Displays the entries in your Contacts list.
3. **Recents**—Displays call history list.
4. **Hard Release key**—Used to terminate an active call or an active call appearance
5. **Headset**—Used to turn on headset, and also to toggle your call from the speaker to headset.
6. **Speaker**—Used to turn on the speaker.
7. **Mute Button**—Used to mute and unmute the outgoing audio.
8. **Handset**—Used to receive and make calls
9. **Volume**—Used to adjust volume of a handset, a speaker, or a ringtone.
 - (+): To increase the volume.
 - (-): To decrease the volume.
10. **Voicemail**—Used to dial the configured voice mail number to receive a voice message.
11. **Left, Right keys**—Used to navigate on the Secondary Display screen.
12. **Line Keys**—Used to select the corresponding line or feature. Each line key has a combination of red and green LEDs that provide call or feature specific visual alert. Note: The default action depends on the application and the context.
13. **Secondary display**—Provides quick access to line appearances, features, and phone menus.



14. **Beacon LED**—Provides visual alerts for the following:
 - Incoming call
 - Voice mail
15. **Phone display**—Displays two areas:
 - Top Bar: It is always visible, and displays communication status, time and date, and device status.
 - Application area displays the following:
 - Application header: It displays the context specific application title, and one or more subtitles. Depending on the appearance type and the call state, the header displays details of the call.
 - Application content area: it displays menus, lists, pop-up windows, images, or other application content.
 - Softkey labels area: it displays labels with information about the state of the Soft Key buttons.
16. **Line Keys**—Used to select the corresponding line or feature. Each line key has a combination of red and green LEDs that provide call or feature specific visual alert. Note: The default action depends on the application and the context.
17. **Softkeys**—Used to select the corresponding label of context-specific actions. With the Help soft key, you can view a short description of the features available on your phone.
18. **Phone key**—Displays the Phone screen.
19. **Navigation cluster**—Used to navigate on the Phone screen.
 - Up and Down arrow keys: to scroll up and down.
 - Right and Left arrow keys: to move cursor in the text input field, and to toggle values in the selection fields.
 - OK button: to select the action assigned to the first soft key.

Back

1. Type-A USB port To connect to external devices.
2. Type-C USB port To connect to external devices.
3. J100 expansion module connector
4. **Network port**—To connect the Ethernet cable.
5. **5V DC Jack**—To connect the power supply.

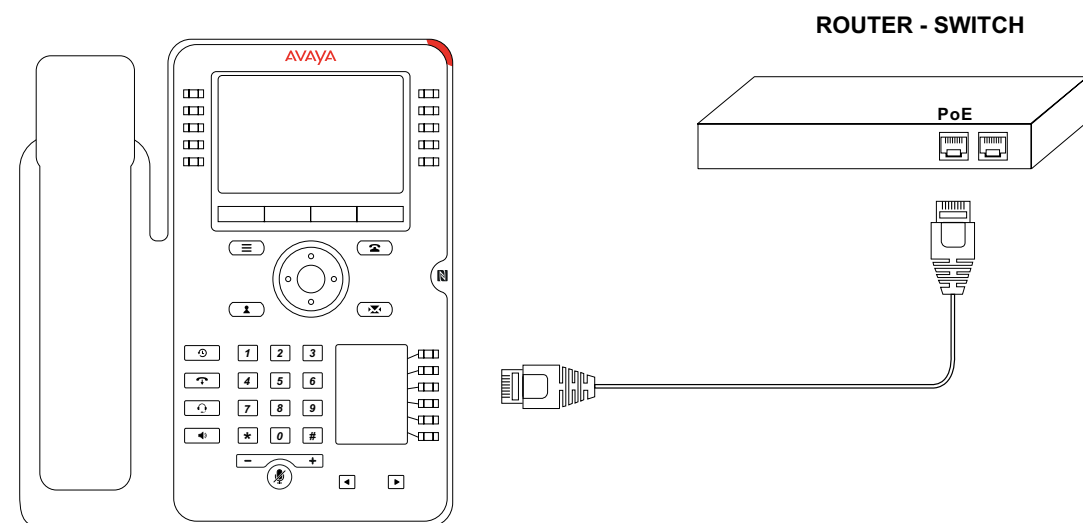


6. **WLAN Module Panel**—To integrate the wireless module for Wi-Fi support.
7. **Handset Jack**—To connect the handset.
8. **Headset Jack**—To connect the headset.
9. **PC port**—To connect the computer.
Note: PC port is disabled when a Wi-Fi network is used.
10. PoE Slide Switch To set the PoE value to one of the following:
 - L: Class 1
 - H: Class 2

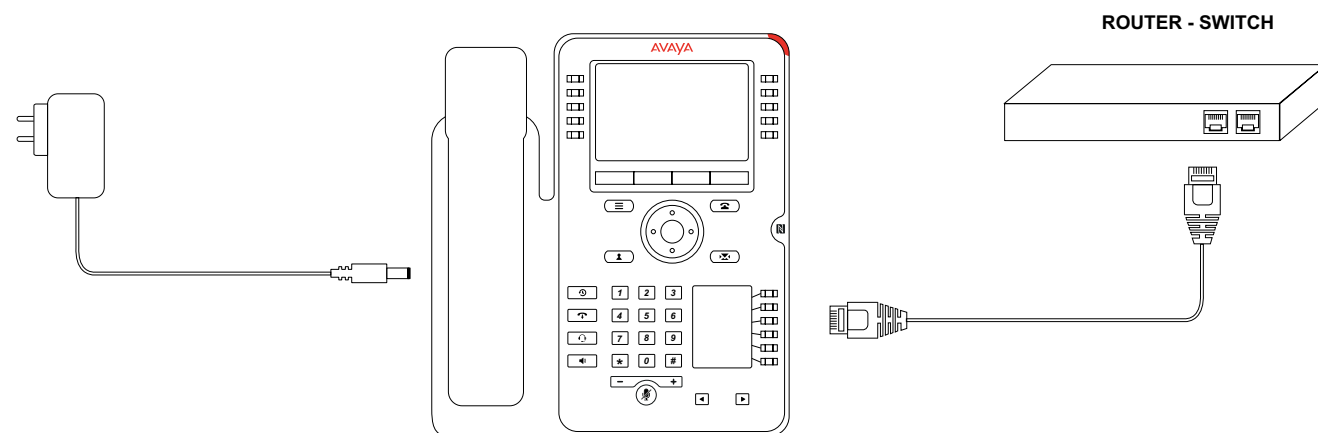
Instructions

To connect the Avaya J189 IP Phone to the Avaya Cloud Office, you must first connect the device to the network and power it up.

1. If your router has PoE port available, connect the J189 ethernet port to your router. The power adapter is not required in this case. The device bootup will start.



2. If your router does not have PoE port available, connect the J189 ethernet port to the available port on your router. Connect the power adapter to the J189. The device bootup will start.



3. Once the device is boots up, it will obtain an IP address from your network.
4. Once connected to the network, the device will automatically connect to ACO, and login.
5. The device may reboot if there is new software that needs to be installed. The latest software for ACO must always be installed on the device in order for it to connect to ACO and provide service.
6. Once the device has network connectivity, allow any upgrades to be completed successfully before attempting to use the phone.

If you are connecting the Avaya J189 IP Phone to the network, via the optionally provided WiFi module:

1. Install the WiFi module in the module panel using the instructions provided with the WiFi module.
2. Connect the power adapter to the J189.
3. Continue from Step 3 above.

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